



## Cloud Consulting and Support Services

### NetSuite Services | Salesforce Services | Amazon Web Services (AWS)

#### NetSuite Services

- Integrations, Custom Development and full end-to-end implementations
- Configure/customize the product modules/solution based on proposed functional design and norms / standards and best practices.
- Development and testing activities.
- Build custom function module with low complexity programming logic.
- Handle all complex tickets/ issues helping, supporting, and answering the tickets in a timely and expedient manner
- Review configured solution and maintain review logs
- Programming with SuiteScript, SuiteTalk and SuiteBuilder
- Setup bi-directional integrations between NetSuite and other on-premise or cloud based applications
- Migrating data to other systems.
- Migrating legacy in-house accounting systems to NetSuite.
- SPOC for complex tasks with mentoring for junior NetSuite techno-functional consultants
- Certified NetSuite consultants

#### Salesforce Services

- Integrations, Custom Development and full end-to-end implementations
- Small and mid-size Force.com/APEX/Visual Force web application development and support
- Certified Salesforce developers with proficiency in multiple programming and scripting languages in a Linux environment.
- Integrate external data sources and consumers with the Salesforce instance.
- Builds, maintains, and updates Visualforce pages.
- Use Process Builder to eliminate existing code and triggers in order to help with scalability
- QA / Debugging.
- Administration and custom configuration
- Permission management.
- Version Control and installed Package Maintenance.



## Amazon Web Services (AWS)

Choose from **Basic**, **Mid-level** to **Advanced** AWS support

AWS Service	Basic	Mid-Level	Advanced
<b>Assisting in setting up and running Development Operations</b>	✓	✓	✓
<b>IT Support Services</b>			
Amazon Business Support	✓	✓	✓
Daily Usage Report	✓	✓	✓
Snapshot Backup Services	✓	✓	✓
Ticketing System		✓	✓
Monthly Status Report		✓	✓
Technical Account Manager		✓	✓
Deep Remediation/Troubleshooting			✓
Dedicated Support Personnel			✓
<b>Monitoring Services</b>			
24x7 Monitoring of CPU, disk, memory, I/O and processes		✓	✓
24x7 Site Availability Monitoring		✓	✓
Standard Operating Procedure (SOP) Remediation		✓	✓
User Management			
Adds, Changes, Deletes		✓	✓
AWS IAM Setup/Management		✓	✓
<b>Security Management</b>			
Secured VPN Access		✓	✓
Anti-Virus		✓	✓
Security Patches		✓	✓
<b>Log Management</b>			
Log Maintenance		✓	✓
Log Analysis			✓
Application Support			
Application Support (basic installation/support)		✓	✓
Database Support (basic installation/support)		✓	✓
Automation Services			✓



<b>Storage Management</b>		
Storage Configuration	✓	✓
Cross-region replication		✓
Event Notifications	✓	✓
Security and Access Management		✓
Cost Monitoring Controls		✓
Import and Export Data	✓	✓
<b>Advanced Services</b>		
Architecture review and recommendation		✓
Custom development services		✓

#### About Amzur Technologies, Inc.-

Amzur Technologies, Inc., is an information technology solutions and support firm. We offer a comprehensive portfolio of high-quality, high-value technology services, delivered at a size and scale that offers optimal flexibility as a business grows. Based in Florida, our range of resources, from enterprise applications to software development to IT staffing, extends technology capabilities and enhances the ability to compete.

#### Amzur's Service Offerings

- ✓ NetSuite Consulting
- ✓ Cloud Consulting Services
- ✓ Salesforce Consulting
- ✓ Web Apps Development
- ✓ Mobility Apps Development
- ✓ IT Talent Acquisition
- ✓ Managed DBA
- ✓ Data Analytics and Business Intelligence

#### Contact Us

##### Global Headquarters

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##### Other Locations

New Jersey | Virginia | India

